

Pediatric rights-based care in Serbian hospitals

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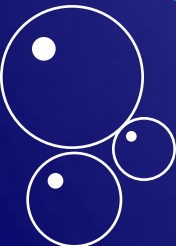

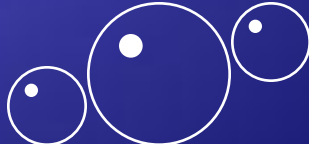
Erin Munn

Turku 2011






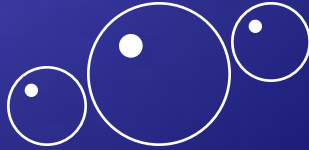


Barriers to Rights-based Care (2000+)

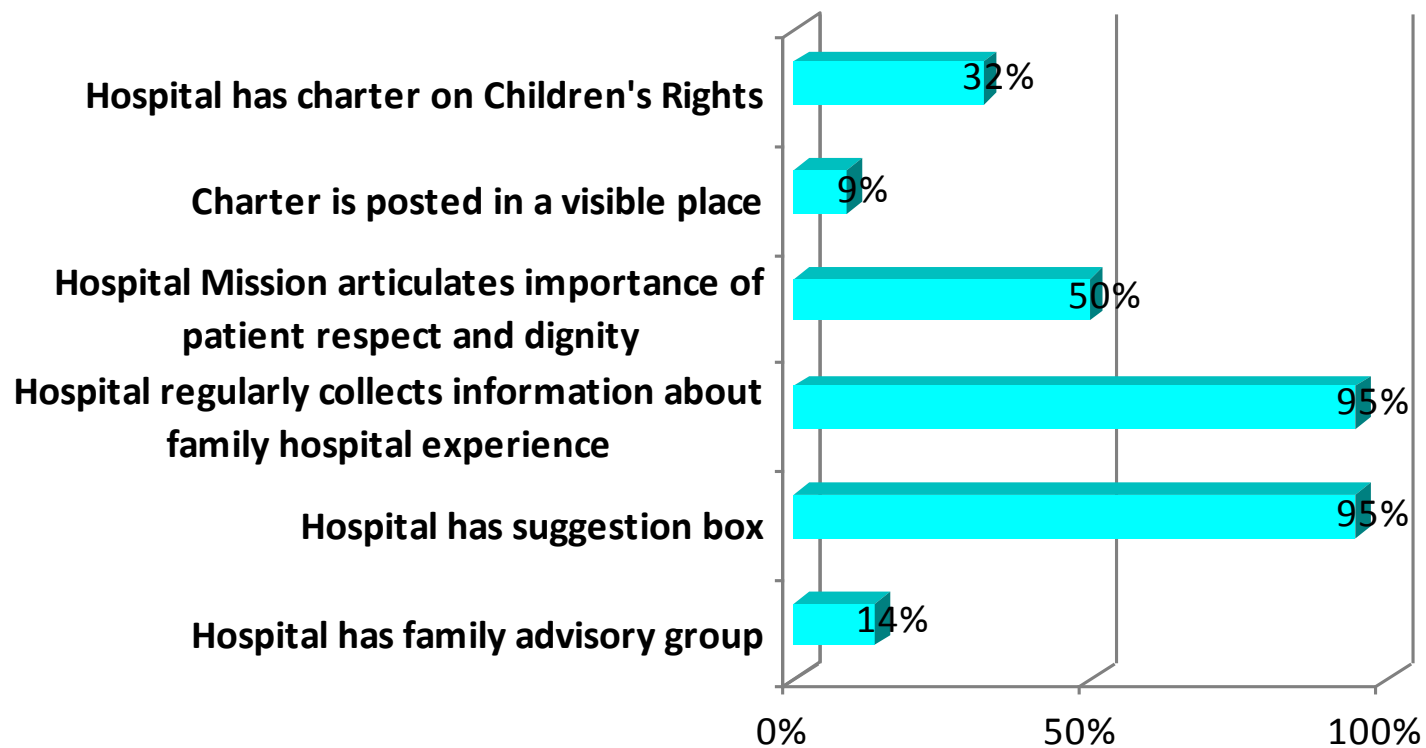
- Deteriorating health care facilities and lack of basic equipment and supplies
 - Technical skills and new equipment seen as the magical bullet to catch up with the West
 - Physician-centered care, patients comply
 - Lack of integrated and coordinated case management
 - Family involvement limited to routine caretaking in the context of human resources constraints and lack of pain control
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APPROACH

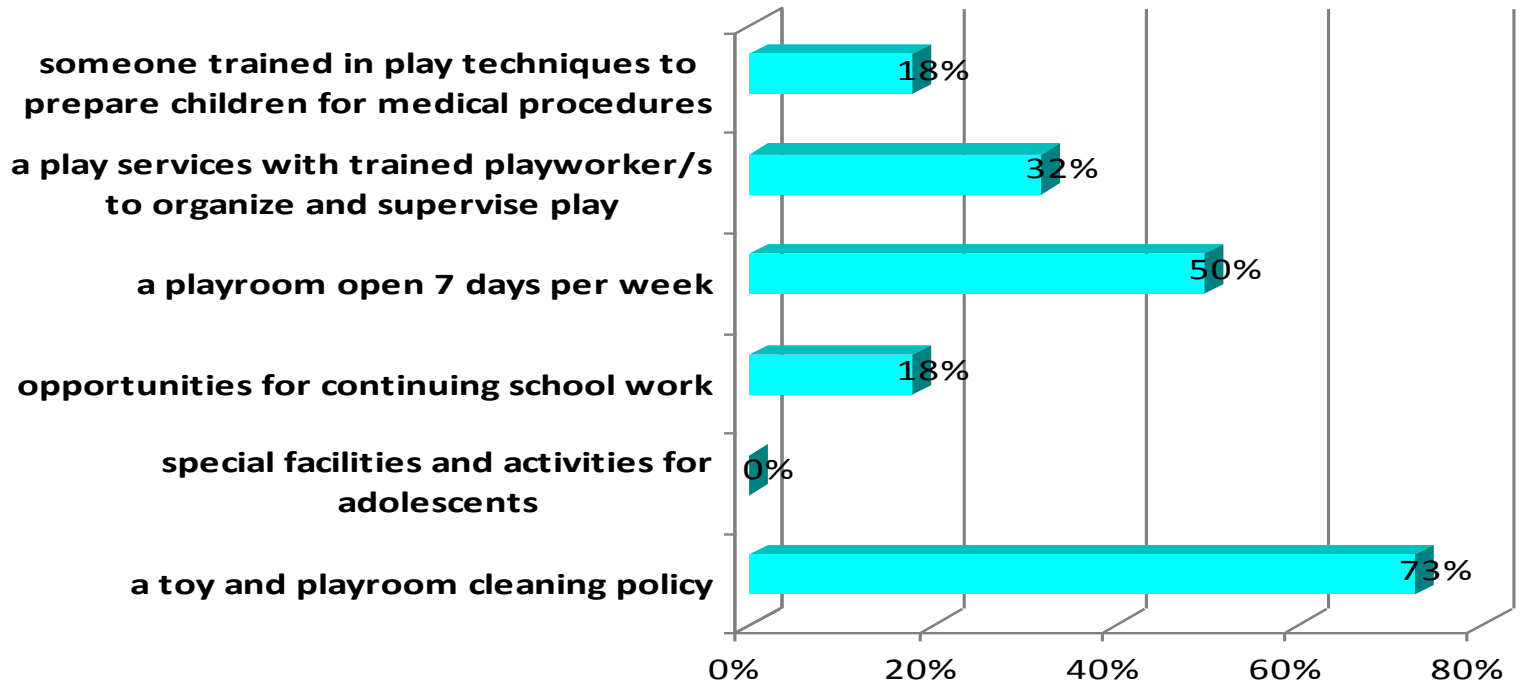
- Pilot training in Macedonia in 2008 indicated feasibility
 - Developed a rights- and evidence-based curriculum based on the Child-Friendly Healthcare Initiative
 - Children's rights in the hospital , Child development and Illness, Preparation and Coping, Pain, Play in the Hospital, Communication, Child- and FamilyCcentered Care, Child abuse, Least Restrictive Placement and Safety in the Hospital
 - With MOH conducted baseline assessment of 22 pediatric wards/hospitals in Serbia
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Hospital Structures and Guidance

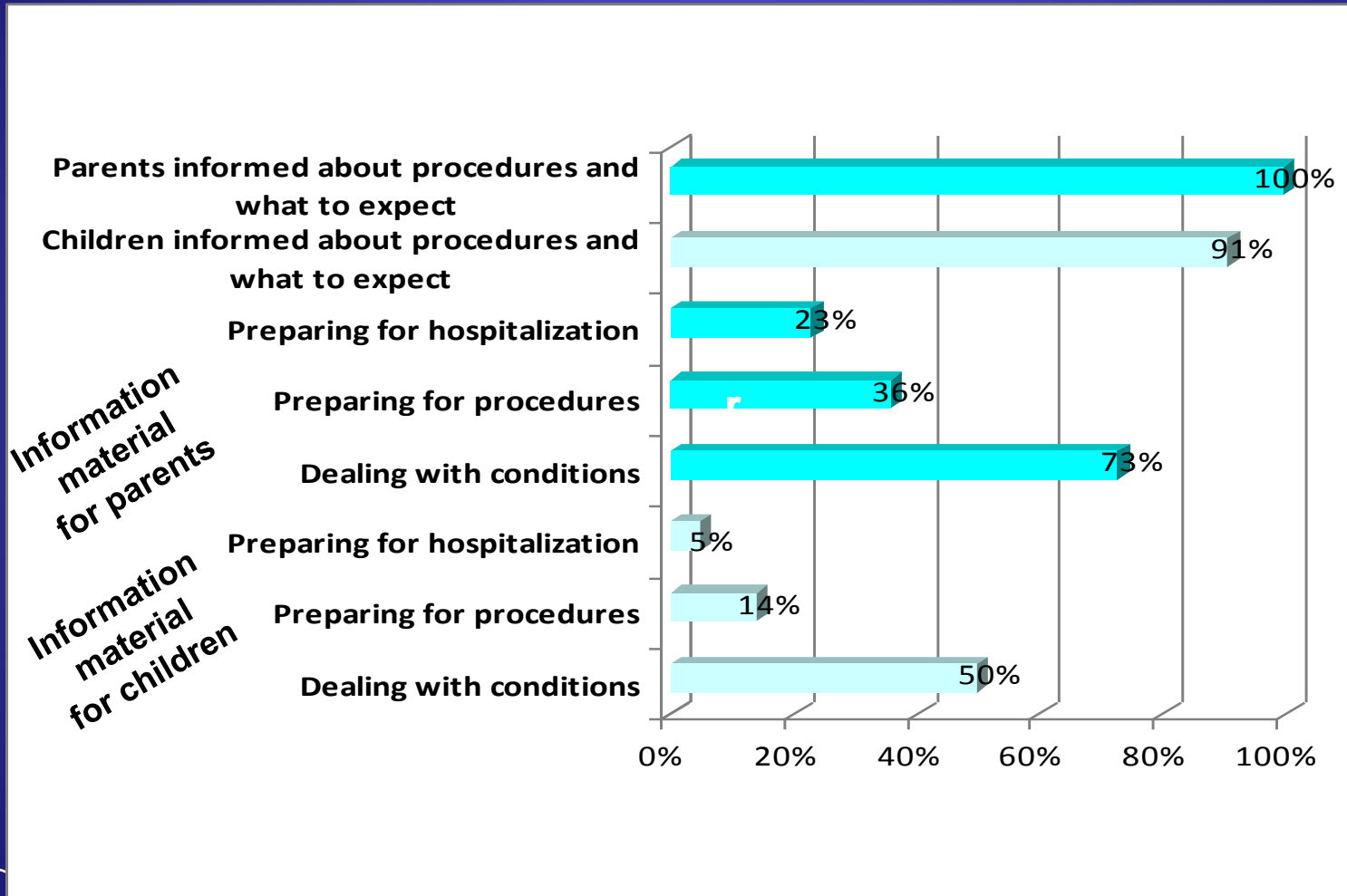


Resources for Children

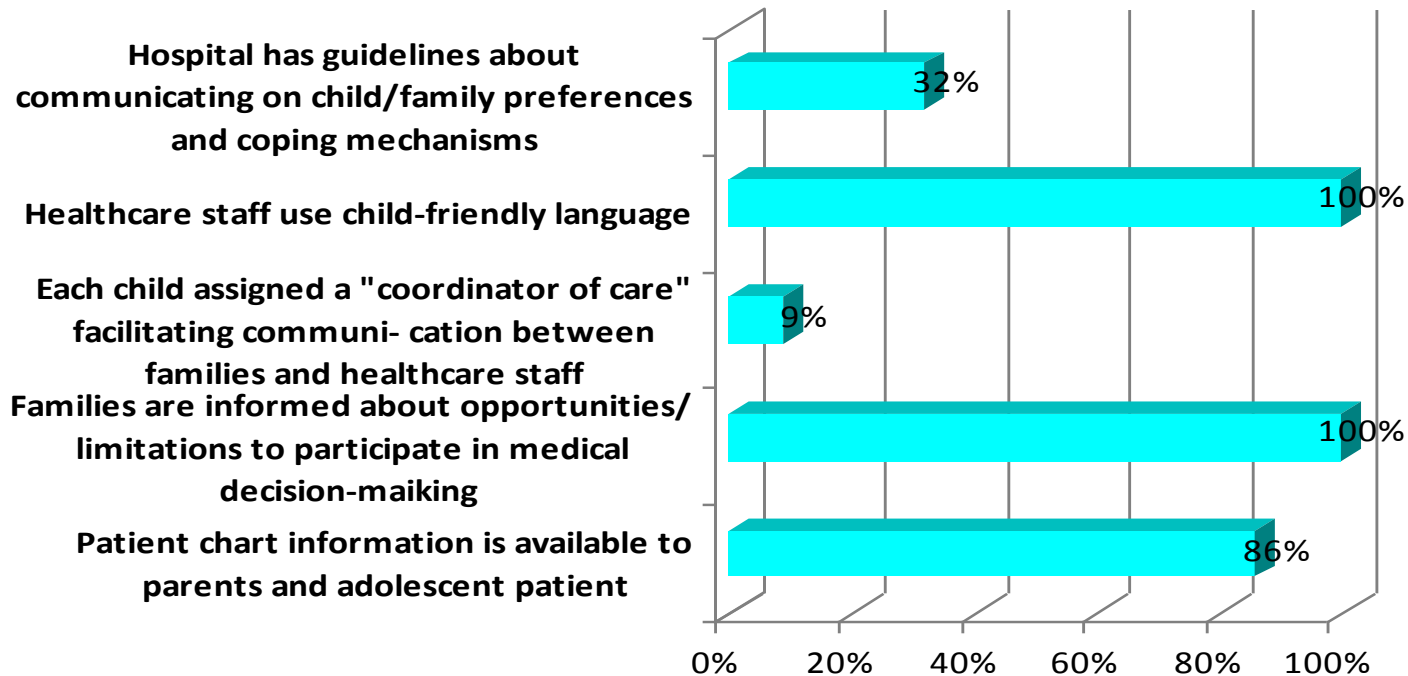
Percent of Hospitals providing:



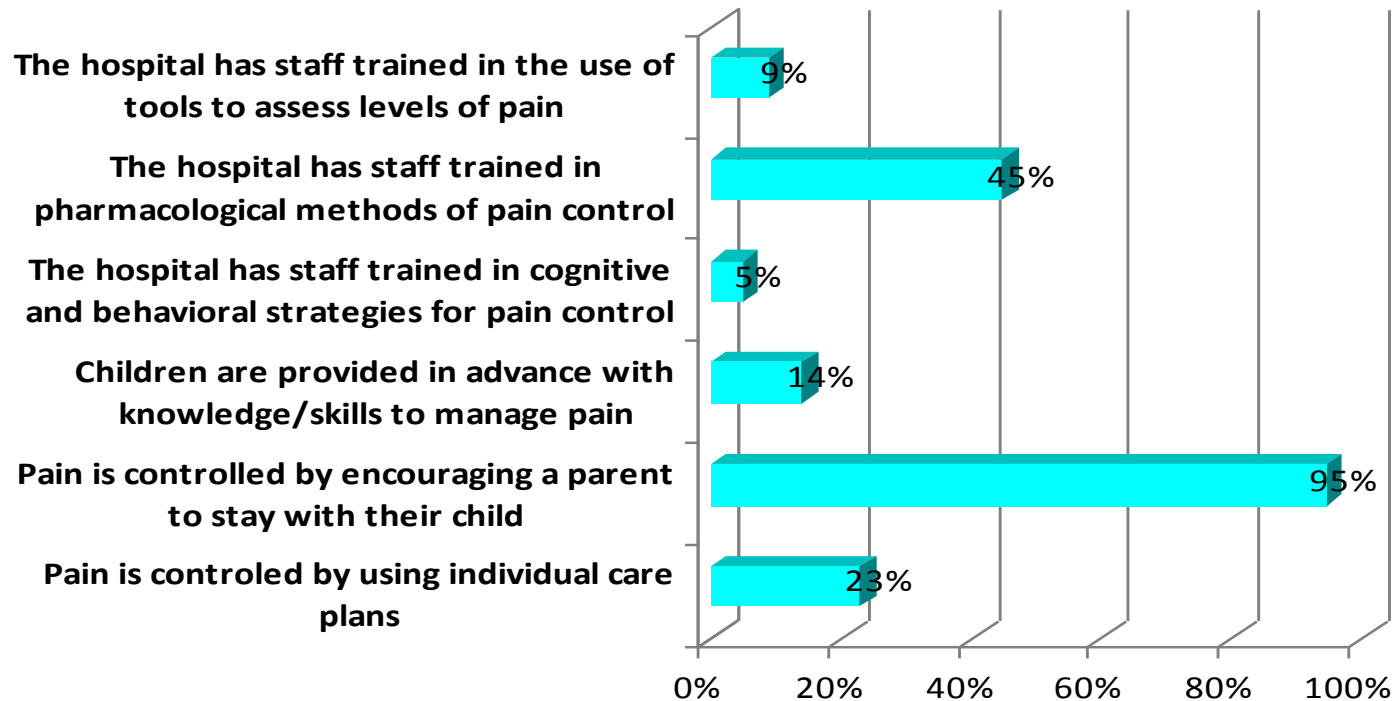
Preparation



Communication




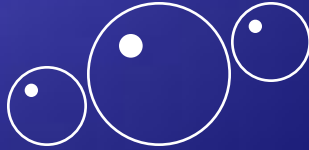


Management of Pain





Status Today

- Multi-disciplinary trainer team trained for Serbia and Macedonia
 - Approach adopted by MOH Serbia
 - Nurses and preschool teachers trained at three hospitals
 - Curriculum translated into Serbian, Macedonian and Spanish (in process: Chile)
 - Training approach for settings where there are no dedicated professionals to support children and families
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Conclusions

- **Child pain and trauma in the hospital is anonymous and individual**
- **This “pain” has to be taken out of its anonymity**
- **Psycho-social elements of care are essential components of humane and rights-based care**
- **We need European standards, professionalizations and ways of sharing lessons-learned**
- **With our approach and activities, we have tried to move in that direction.**

THANK YOU!