

TFU – ENSH Training Workshop

Saturday June 4th, 9.00 – 13.00

How to support national/regional network members to participate in the ENSH GOLD Forum Process

Evaluation on international and national level shows the high quality in tobacco control and tobacco cessation achieved by health care services through implementing the ENSH concept. This training session will offer national/regional coordinators and health care services an opportunity to hear about best practice implementation strategies, practical supportive processes that guide implementation and will provide delegates with an open learning and sharing environment for the exchange experiences and practical knowledge.

The content of the training session will provide an introduction to:

- **Key practical strategies to support implementation on GOLD Level**
- A national learning and validation process i.e. annual self audits, workshops on good practice, certification levels.
- How to identify GOLD Forum candidates by using the ENSH self audit results and reports/presentation of good practice in certification processes.
- The importance of internal and external validation process to support self audit results:
 - Internal validation processes
 - internal audit (Irish model)
 - Evaluation on commitment and service quality
 - External validation through certification process and on-site visit and other clarification processes
- **How to qualify for the ENSH GOLD Forum**
 - Preparing the ENSH GOLD application:
 - Description of the national process through the coordinator (ENSH or other)
 - Detailed report on the implementation process and results of the organisation
 - Validation and comments on evidence of the national coordinator

Format: the training session will use a format of key presentations, round table discussion and small group work.

Attendance: This training session will be of particular interest to: national/regional HPH and ENSH network coordinators, senior managers, coordinators, health professionals with responsibility for implementing tobacco control policies with health care services.

Agenda:

Time	Action	Method	Name
9:00	Welcome and Introduction		Ann O’Riordan (Ireland, TFU, Session Chair)
9:15	The ENSH GOLD Forum: History, Requirements and Benefits	Presentation	Christa Rustler (Germany, TFU, Session Lead Facilitator)
9:30	ENSH Standards, Self audit and Quality Indicators	Presentation and Small group work: Discussion of standards and indicators	Cristina Martinez (Spain, ENSH- Global Coordinator)
10:15	National validation processes: <ul style="list-style-type: none"> • Internal validation processes <ul style="list-style-type: none"> – internal audit (see Irish model) – Evaluation on commitment and service quality • External validation through certification process and on-site visit • other clarification processes 	Presentation and discussion	Miriam Gunning (Ireland, HPHS Network) Miriam Cristina Christa Each 10 Min
10:45	Coffee Break		
11:15	How to qualify for the ENSH GOLD Forum <ul style="list-style-type: none"> • Preparing the ENSH GOLD application: • Description of the national process through the coordinator (ENSH or other) • Detailed report on the implementation process and results of the organisation • Validation and comments on evidence of the national coordinator 	Presentation and small group work: Draft on “How to do it in my country?”	Christa Cristina
12:00	Next Steps Discussion, Questions and Answers on “How to do it in my country?”	Miriam Cristina Christa	Christa Rustler (Session Chair)
13:00	Closing		