



A regional hospital promotes the effectiveness of case-centered medical home care

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◆ INTRODUCTION

In response to the rapid aging of Taiwan's population, the hospital participated in the Medical Home Integrated Care Plan of the Ministry of Health and Welfare in October 2016, and began to promote case-centered to provide medical home care for the elderly and the disabled. Provide related resources and referral services. Let people get medical care at home, reduce the inconvenience of going to the hospital, and obtain related resources.

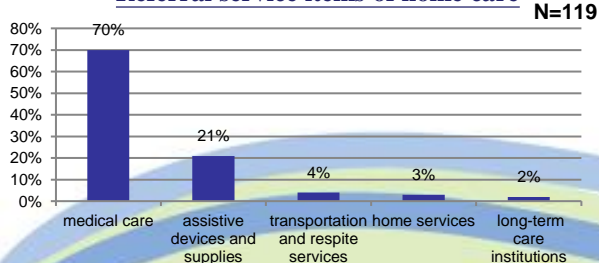
◆ METHODS

The hospital expands the medical home team through home care units, including physicians and nursing, nutrition, rehabilitation, social workers, pharmacists and other professionals. It regularly discusses and revises evaluation standards and service processes, establishes an information management system, and provide integrated and continuous medical home care of case-centered.

◆ RESULTS

From January to December 2020, Total of 275 cases . The average age was 78.2 years. The home care cases including 23 general medical , 243 multiple medical needs , and 9 hospice. The multiple medical needs accounted for the most 88.4% . , and overall service satisfaction was 93.6%.

Referral service items of home care



◆ CONCLUSIONS

In Taiwan, with the continuous increase of the elderly and disabled population and the changes in the social and family structure, home care has been unable to meet the needs of the people. Case-centered medical home care can reduce the inconvenience of medical treatment and waste of medical resources. Let cases get integrated medical care and long-term resource links.

◆ RELEVANCE to HPH

Case-centered home care can obtain continuous and integrated medical resources from a single window, thereby improving the health and quality of life of the case.

Keywords : Case-centered ; Medical home care