

Smile here-friendly service for the elderly close to the people



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Background

The implementation of the age-friendly hospital service is a policy that ST. Joseph Hospital continues to actively promote. It is hoped that every elder can feel a warm atmosphere when entering the Hospital. Therefore, it is necessary to select the photos that can show the spirit of "age-friendly, smile starting" as the representative of the guardian angel of age friendly in our hospital.

Results

The judges are divided into 60% popularity, 20% shooting skills, and 30% heart-warming words. A total of 13 colleagues participated in the contest. Popular voting be conducted from November 5th to November 11th. The top three winners have heart-warming words: " You smile and I smile to make the world a better place ", " Put down the heart, smile, everything at ease", " Love in heart, smile to welcome people".

Conclusions

Under the ravages of the pandemic of covid-19, people must wear masks when they enter medical institutions. Because of the deterioration of vision and hearing of the elderly, sometimes the staff may misunderstand because of the mask's cover and can't see the expression or hear clearly. The main purpose of this activity is to remind everyone that the smile under the mask is still indispensable, and the friendly service for the elderly will not be impaired due to the epidemic.

Methods

A photo of a smiling expression at work taken by colleagues in ST. Joseph Hospital, and a warm greeting from a person in the moment of smile. The winners were selected through the judging mechanism and voting methods. In addition to the voting activities in the lobby of the hospital, the elders in nursing homes and day care were also invited to vote. A total of 545 people participated in the voting within one week



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