



St. Joseph Hospital to take care of your health

Health Literacy invite you to join-construct a human-centered care model

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Background

ST. Joseph Hospital has actively promoted health awareness and shared decision-making between doctors and patients. We hope to improve the concept and skills of health knowledge and ability of medical staff, shorten the cognitive gap between doctors and patients. Hold a series of workshops and promotion activities to share the empirical medical results and combine the needs of patients, effectively delivering the information and content, providing services that meet their needs to achieve the health promotion goals.



Methods

In order to improve the communication skills, a workshop on "health literacy, speaking and writing so easy" was held, conducted in diversified activities, including group reports, scenario exercises and health education competitions, etc. In addition, we will hold the activity of "Medical questioner is me" in the outpatient hall, and select the QPL of each department by vote. Obtain questions that can be asked and feedback through the participation process.

Conclusions

The goal of workshops are to enhance the health-literacy concept of medical professionals and promote the general public's understanding of health awareness, integrating the two to reduce the cognitive gap in medical communication and increase public awareness of concept of health-friendly hospitals. ST. Joseph Hospital apply various Health-literacy strategy for constructing a health-awareness and friendly hospital.

Results

Through the creative health education competition, the winning team "COVID-19 Capture Team" used the inspection process to produce posters and videos, using simple and catchy formulas to reduce public anxiety. In addition, the "Medical questioner is me" activities selected the medical problems that people care about the most. The first one is chronic kidney disease, and the ST. Joseph Hospital's medical questionnaire "chronic kidney disease" was developed by the nephrology team.

