

# 2020 HPH Standards: an instrument for self- evaluation and learning

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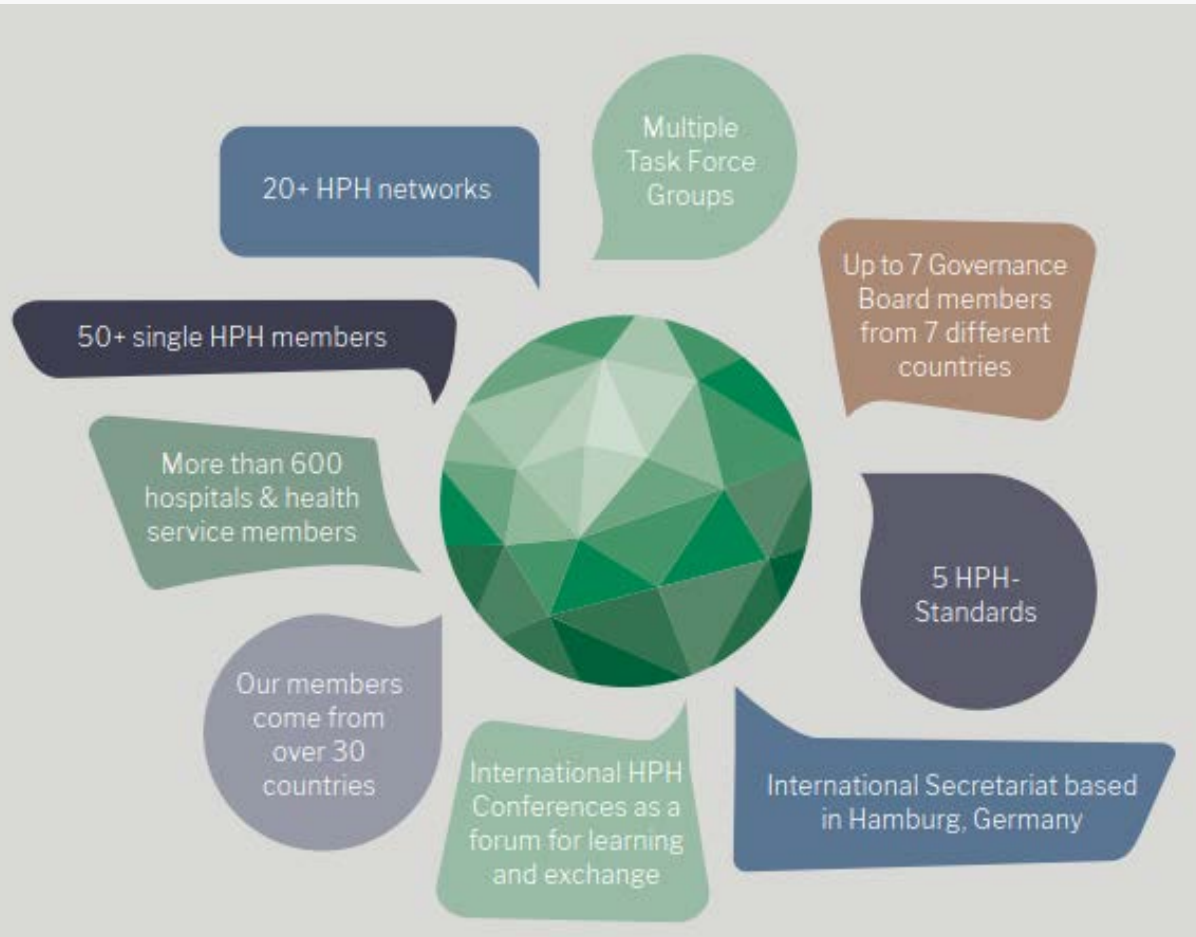
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# Outline

1. International HPH Network
2. Strategy
3. 2020 HPH Standards
4. Measurable Elements



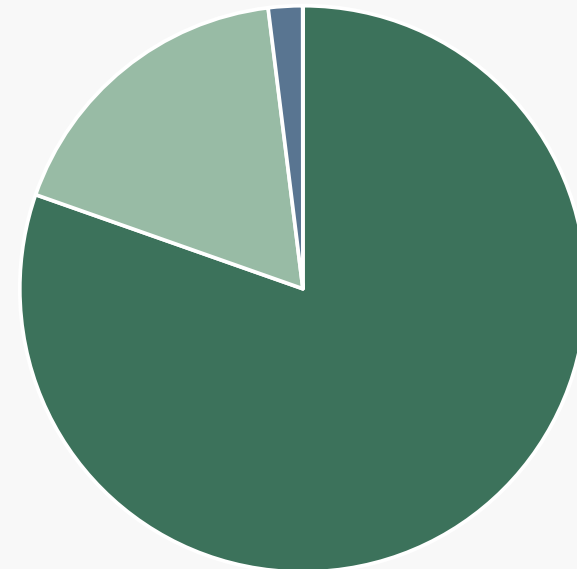
# The HPH Network



Current members: around 600

National/Regional HPH Networks: 20

Countries represented: 33



■ Hospitals ■ Health Services ■ Affiliate

# Strategy

The **Vision** of the International HPH Network is that hospitals and health services orient their governance models, structures, processes and culture to patients, staff and optimize health gains of populations served and to support sustainable societies.

## Values & Principles

- Oriented to health, wellbeing and health equity outcomes
- Committed to quality improvement
- People-centered
- Empowering
- Proactive and innovative
- Inclusive and collaborative

The **Mission** of the International HPH Network is to work as a global leader, advocate, innovator, researcher and trusted partner to accelerate the reorientation of health systems and services towards improving health, wellbeing and health equity outcomes for patients and those who care for them, staff, and populations served, and to support sustainable societies.

- Respectful of all individuals and population groups
- Honest, ethical, and fair
- Evidence-based
- Transparent and accountable
- Responsive to changing population health needs and models for health care and to
- Psychological, social, behavioral, cultural, political and economic and environmental determinants of health

# New Definition of HPH

“Health promoting hospitals and health services (HPH) orient their governance models, structures, processes and culture to optimise health gains of patients, staff and populations served and to support sustainable societies.”

Developed by Jürgen Pelikan, Margareta Kristensen, Sally Fawkes, and Oliver Gröne on behalf of the Governance Board

For the Update of the WHO Health Promotion Glossary

# The 2020 HPH Standards



- Revise current standards (2006)
- Build upon work of Dr. Antonio Chiarenza in assessing the scope, content, and structure of 8 existing standards developed by HPH's Task Forces and Working Groups
- Aim: move towards a broader set of umbrella standards and operationalize the vision of the International HPH Network

## Expert Panel:

- HPH Governance Board + standing observers
- Task Force and working group leaders
- External subject domain experts
- National/Regional network coordinators
- External strategic experts

# The New Standards for Health Promoting Hospitals and Health Services

- Standard 1:** Demonstrating organizational commitment for HPH
- Standard 2:** Ensuring access to the service
- Standard 3:** Enhancing people-centered health care and user involvement
- Standard 4:** Creating a healthy workplace
- Standard 5:** Promoting health in the wider society

<https://www.hphnet.org/standards/>



International Network of  
Health Promoting Hospitals  
& Health Services



# Standard 1

## Demonstrating organizational commitment for HPH

### Objective:

The organization is committed to orient their governance models, policies, structures, processes, and culture to optimize health gains of patients, staff and populations served and to support sustainable societies.

- Imbedding of structures to support health promotion through leadership and policy
- Continual improvement through monitoring, implementation, and evaluation to evaluate impact





## Standard 2

### Ensuring access to the service

#### Objective:

The organization implements measures to ensure availability, accessibility, and acceptability of its facilities.



- Physical access, including navigation and health literacy environment
- Socio-cultural acceptability, including awareness of and respect for needs and preferences within the community

## Standard 3

### Enhancing people-centered health care and user involvement

#### Objective:

The organization strives for the best possible patient-centered care and health outcomes and enables service users/communities to participate and contribute to its activities.



- Improving patient-centered health care
- Shared decision-making
- Patient empowerment (draw on evidence of self-management interventions) to support behavioural change

## Standard 4

# Creating a healthy workplace and healthy setting

## Objective:

The organization develops a health promoting workplace and strives to become a health promoting setting to improve the health of all patients, relatives, staff, support workers, and volunteers.

- Improved working conditions for staff (health needs, involvement, health promotion)
- Creating a work environment that supports health (settings approach)

## Standard 5

### Promoting health in the wider society

#### Objective:

The organization accepts responsibility to promote health in the local community and for the population served.



- Addressing community health needs
- Environmental effects of hospitals & health services

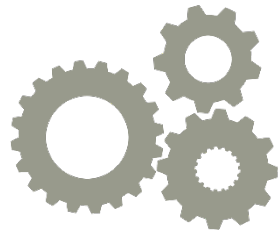
# The 2020 HPH Standards

## Languages available:

English  
Finnish  
French  
Italian  
Swedish  
Spanish  
Catalan

## In Process:

Arabic  
German  
Hebrew  
Japanese  
Mandarin



## Standard 1: Demonstrating organizational commitment for HPH

Objective: The organization is committed to orient their governance models, policies, structures, processes, and culture to optimize health gains of patients , staff and populations served and to support sustainable societies.

### Substandard 1: Leadership

- Our organization implements the HPH standards as part of ist overall organizational strategy.
- The action of our organization ´s leadership team mirror the aims of the HPH vision.
- [...]

### Substandard n: ...

- [...]

## Standard 2: [...]

[...]

Measurable element [...] [Tool link](#)

Measurable element [...] [Tool link](#)

Measurable element [...] [Tool link](#)

# Measurable Elements

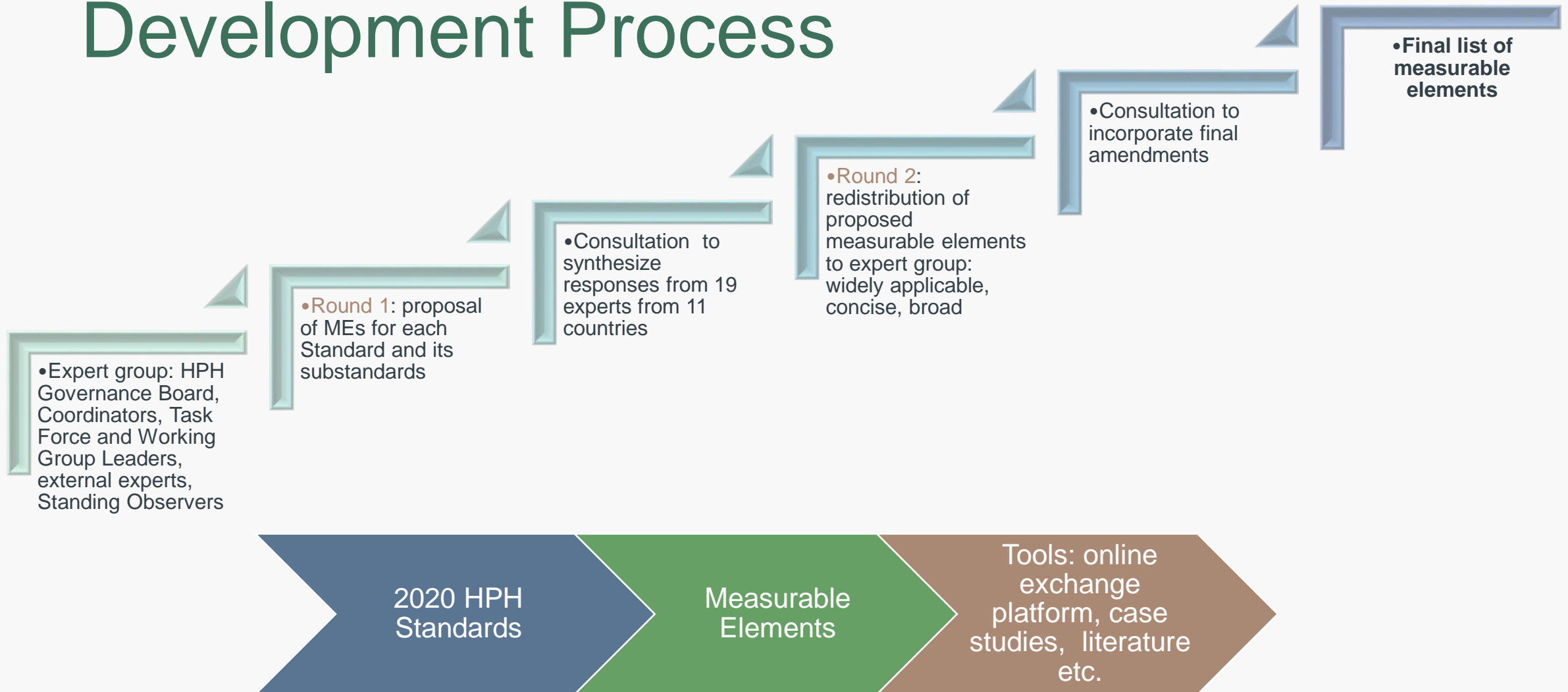
## How can we use measurable elements?

- Conceptualization of the 2020 HPH Standards
- Self-assessment: *where are we with implementing health promotion?*
- Used for continual internal and external assessment
- Develop action plans and goals

## Tools

- Online exchange platform will link to relevant literature and best practice examples
- excel and .pdf document to track progress

# Measurable Elements- Development Process





# Let's keep in contact

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