

NONEMI

(Norwegian Network of Migrant Friendly Hospitals)

Working together towards equitable health care services

Task Force Migration, Equity & Diversity
Workshop, Vienna, 11th of April 2017

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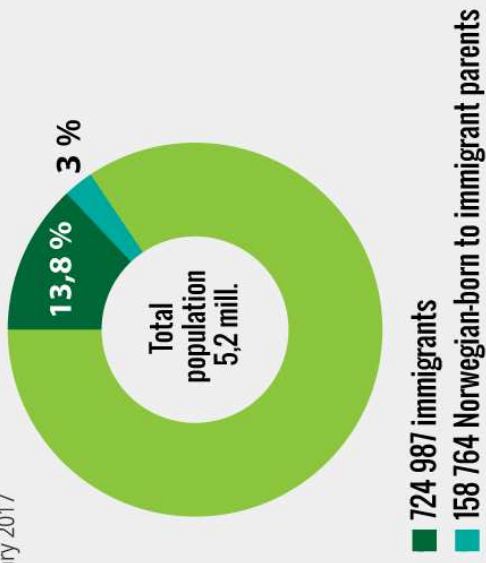
Where do the immigrants come from?

1 January 2017



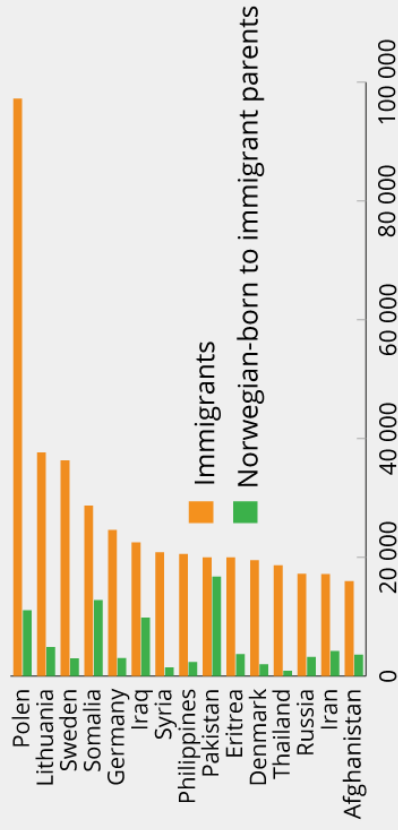
How many immigrants are there?

1 January 2017



The 15 largest countries

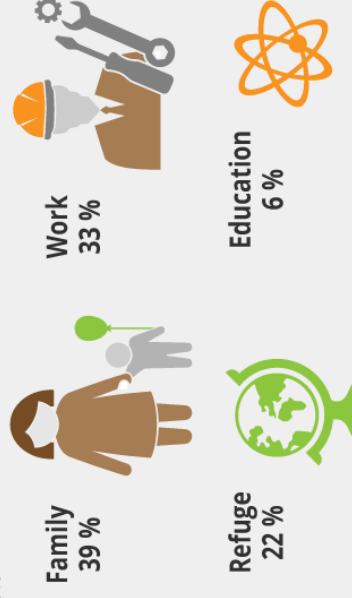
1 January 2017



Why do immigrants come to Norway?

Resident non-nordic citizens immigrated after 1989.

2015



Statistisk sentralbyrå
Statistics Norway

Nasjonal strategi om innvandreres helse 2013-2017

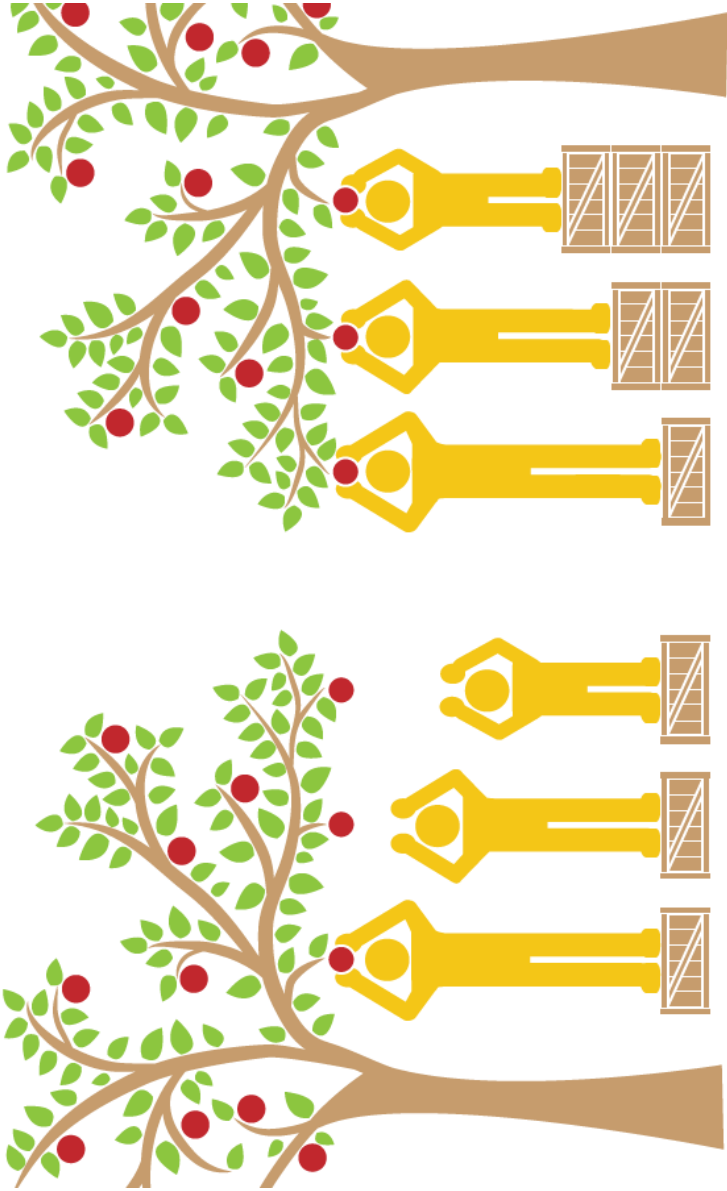
Likeverdige helse- og
omsorgstjenester
- god helse for alle



Likeverdige helse- og omsorgstjenester
- god helse for alle

Nasjonal strategi om innvandreres helse
2013-2017





Equity

doesn't mean

Equality

NAKMI

Norwegian Centre for Migration and Minority Health



OUR GOAL

To create and disseminate research based knowledge which can promote good health and equitable health care services for persons of migrant background



How to work with equity in health care?

Structural and system level

Competencies within the services

Information and dissemination

User involvement

What do we do at NAKMI?

- Research and development
- Teaching and dissemination
- **Networks** and advocacy
- User involvement

NAKMI's Networks

- Hospitals (NONEMI): 15 hospitals (2006)
 - NGOs (NIFS): 18 organisations (2012)
 - Municipalities (cities) (NIK): 23 municipalities (2016)
-
- Facilitate cooperation
 - Sharing knowledge, ideas and experiences
 - Disseminate good practice

NONEMI

Norwegian Network of Migrant Friendly Hospitals



-  **HELSE BERGEN**
Haukeland universitetssjukehus
-  **Vestre Viken HF**
-  **Sunnaas sykehus HF**
-  **HELSE STAVANGER**
Stavanger universitetssjukehus
-  **Akershus universitetssykehus**
-  **Diakonhjemmet Svkehus**
-  **Sykehuset Innlandet HF**
-  **Lovisenberg Diakonale Sykehus**
-  **UNIVERSITETSSYKEHUSET NORD-NORGE**
SIVA/NORRGA UNIVERSITETSSYKEHUS
-  **SYKEHUSET ØSTFOLD**
-  **Oslo universitetssykehus**
-  **ST. OLAVS HOSPITAL**
UNIVERSITETSSYKEHUSET I TRONDHEIM
-  **SØRLANDET SYKEHUS**
-  **Sykehuset i Vestfold**
-  **HELSE NORD-TRØNDELAG**

Evaluation of NONEMI

2013

NONEMI provides the members with inspiration and support for their work on equitable health care and greater attention has been paid by both leaders and organizations on this area of work.

NONEMI provides valuable insights to share and discuss common experiences and challenges. It is also a meeting point that facilitates new contacts and widens the network.

The members are satisfied with the structure, the organization of activities, frequency of meetings and the content that combines sharing information and experiences with improving knowledge and skills.

NONEMI is an important network in order to ensure a continued focus on equitable health services to improve health care for migrants in Norway

10 years of NONEMI 2006-2016

All members of NONEMI asked to report on:

- **Visions, plans and priorities for future work?**
- **A call to the hospital management and the health authorities?**
- **The importance of the network?**

Visions, plans and priorities for future work?

- Improve the work with equitable health care services throughout the whole organisation
- Develop and implement action plans for priority areas
- Use of new technology in patient communication
- Better mapping of the challenges within the hospital and in the catchment area
- Strengthen cooperation with user- and immigrant organisations
- Develop local networks
- Highlight the need for knowledge in the hospitals and reach all employees with skills development
- Increased focus and quality in interpreter services
- Recruitment of employees of ethnic minority background

A call to the hospital management and the health authorities?

- The necessity of systematic work!
- See the profit and investment in a proper use of qualified interpreters
- A comprehensive approach to communication challenges
- Prioritise work with standards for equitable health care services in all hospitals
- Earmarked positions and sufficient resources for this work in the hospitals
- Develop and prepare a new National Strategy with binding measures

The importance of the network?

- Inspiration and motivation!
- Very educational!
- A great support when putting this work on the agenda in own organisation
- A source of useful information on what is going on in this field
- A great culture of sharing ideas, knowledge, experiences and solutions
- New and important contacts
- Arena for professional input and discussions
- Possibility of being part of an international project
- Great to look back on the development that has taken place these 10 years!

The road ahead?



**If you want to go fast, go alone.
If you want to go far,
go with others.**

African Proverb

